

“Do Not Call”

North Dakota has adopted the Federal Trade Commission (FTC) National Do Not Call Registry as the state “Do Not Call” list.

This means that you only need to register once and your phone number will be included on both the state’s and the FTC’s “Do Not Call” list.

All (701) area code residential and cellular telephone numbers can be registered. Once registered, a number will remain on the list indefinitely unless it is removed by the customer.

The Myth

Although several “warnings” have circulated via e-mail, at this time no cellular telephone provider is selling a list of its customers to telemarketers.

To Register

To register by phone, the call must be placed from the phone number to be registered. Register by phone, toll-free:

1-888-382-1222

To register online, go to:

**www.ag.nd.gov or
www.donotcall.gov**

The Law

Telemarketers have **31** days to comply with your “do not call” registration.

- It is a violation for a telemarketer to call you more than 31 days after you have registered on the “Do Not Call” list.

Even if you do not register on the list, telemarketers *cannot*:

- Call before 8:00 AM or after 9:00 PM local time.
- Block your Caller ID service.
- Use an automatic dialing device unless it disconnects within ten seconds after you hang up.
- Use pre-recorded messages or “synthesized” voice messages unless a live operator comes on the line first to get your permission. The operator must tell you what company is calling, what it is promoting and whether it intends to solicit money from you.
- Telemarketers *must* state at the beginning of the call the caller’s name, location and the business.

Exceptions

Even if you have registered on the “Do Not Call” list, you may still receive some calls permitted by law.

North Dakota’s exceptions are:

- Calls from a person or business that has previously received your written permission to call.
- Calls from a person or business that has established a business relationship with you during the past two years.
- Calls by charitable organizations when the caller is a volunteer or employee of that organization.
- Calls that solicit the expression of ideas, opinions or votes.
- Calls for sales that won’t be completed until a later face-to-face meeting between you and the person making the call.
- Calls by political parties, organizations or candidates.



Enforcing the Law

The Attorney General's Consumer Protection Division enforces the law. To report a violation of the Do Not Call law, contact the Consumer Protection division, toll free:

1-800-472-2600

The following information is necessary to file a complaint:

- Name and phone number of the telemarketing company.
- Name of the person calling you.
- The date and time of the call.

Telemarketers who violate the law may face prosecution and/or fines and you can sue in a private legal action any telemarketer who violates the law.

For more information, contact:
Consumer Protection Division
PO Box 1054
Bismarck ND 58502-1054
Local: 701-328-3404
Toll Free: 800-472-2600
www.ag.nd.gov

Important

No matter how a telephone number is registered (by phone or online), it is automatically included on both the state's Do Not Call list and the national list.



Keep a note of the date each phone number was registered on the Do Not Call list.

Number: _____

Date Registered: _____

Number: _____

Date Registered: _____

Number: _____

Date Registered: _____

Number: _____

Date Registered: _____

“Do Not Call” Information



Office of Attorney General